



Reference: YSWD/SCC/015

24<sup>th</sup> June 2010

**You said, we listened, we've acted  
Have you noticed the difference?**

Dear Resident,

I am writing to inform you of the actions Southampton City Council and the Police have taken to tackle anti-social behaviour in your area. Your opinions are very important to us and we feel it is really important that we listen to them but let you know what action we take to deal with your concerns. Together we can help to make improvements to your community. We recently received a number of complaints from residents regarding noise caused by parties, loud music and people returning from a night out in the Polygon area.

Having been informed of the problems, this is what we did:

- **Members of the Anti-Social Behaviour Team conducted a joint patrol with the Safer Neighbourhood Police Team, the University and a member of the Resident's Association;**
- **Visited over 20 properties issued warnings where noise was deemed to be unacceptable and asked them to turn their music down;**
- **Spoke to lots of young people returning home from a night out and reminded them of their responsibility to other residents.**

These actions have helped to reduce anti-social behaviour in your area but we will work with you to ensure these issues do not arise again. We will continue to monitor the situation and take action to deal with your concerns and make a positive difference in your community.

If you have any questions about what we have done or would like to speak to someone about this or any other issues that are affecting you, please do not hesitate to contact us in



the Safer Communities Team on 023 8083 2013. The lead officer for this area is Charlie Perrin.

To report a new or un-related problem of anti-social behaviour:

**Call:** 0845 045 45 45 Hampshire Constabulary  
101 Non-emergency Police number

**Go online:** [www.southampton.gov.uk](http://www.southampton.gov.uk)  
[www.hampshire.police.uk](http://www.hampshire.police.uk)

**Your Safer Neighbourhood Team Sergeant is: Richard McWilliam**

Please continue to give us your feedback – we do listen – and we are committed to improving our service to you.

Yours sincerely



Linda Haitana  
Safer Communities Manager  
Southampton City Council

If you would like this letter sent to you in a different format or language, please contact us on 023 8083 3988.

**Southampton City Council and the Police tackling ASB in your local area**